

Logistics FAQ for our Vendors (Carriers, Warehouses, Depots)

Please let us provide some support to answer some Frequently Asked Questions to help reducing additional workload by email or phone requests.

Contact Logistics Europe

email: LogisticsEurope@invista.com

Where to find the INVISTA Freight Order reference ?

Freight Order is a 10-digit number starting with 40...

- on INVISTA documents the Freight Order is named "Shipment"
 - o available on Pick List, Packing List and Shipping Order
- in Transwide the Freight Order is named "Calloff"

Where to find the INVISTA Delivery Order reference ?

Delivery Order is an 8-digit number starting with 80...

- on INVISTA documents the Delivery Order is named "Delivery"
 - o available on Pick List, Packing List and Shipping Order (#6 Marks and numbers)

How does a Carrier gets a Container-ID if not mentioned in Transwide ?

- At pickup the Carrier gets the Container from the Depot allocated to the presented Freight Order
- If the Carrier requires the Container-ID before pickup, the Carrier has to call directly the Loading Point one day before planned load date by presenting the Freight Order

How does a Warehouse/Depot gets a Container-ID if not mentioned in the Pick List ?

Call INVISTA Logistics by presenting the Shipment number (=Freight Order) at least 2 days before planned loading date

Some terms used in our communication with our vendors:

- **Flat File** = Messaging files of Inventory postings between INVISTA and Warehouse/Depot Vendor
- **Picking** = Picking Confirmation = Warehouse/Depot is confirming the Pick List by INVISTA
- **PGR** = Post Goods Received = Warehouse/Depot confirms material inbound
- **PGI** = Post Goods Issue = Warehouse/Depot confirms material outbound
- **Realtime** = it is expected that any PGR/PGI posting has to be executed within 1 hour after execution
- **UoM** = Units of Measure ... ie. KG=Kilogram, BAG=Bags, BIN=Octabins
- **Transwide execution** (for Carriers)
 - o Accept the Calloff ... within 2 hours after creation
 - o Reject the Calloff ... immediately if requested order can NOT be fulfilled
 - o Set to Shipped/Delivered ... timely confirmation of pickup/delivery execution, latest the next workday

Packaging units and measurements

Octabin	1.100 kg net per Octabin, packed on pallet, unit measurement: 114 cm x 114 cm x 175 cm
	500 kg net per Octabin, packed on pallet, unit measurement: 114 cm x 114 cm x 110 cm
Big Bag	1.000 or 1.100 kg net per Big Bag, packed pallet, unit measurement: 114 cm x 114 cm x 175 cm
Drums	170-220 kg net per drum, 1-4 drum(s) packed on 1 pallet